



# SOUTHPORT CENTRAL

# RESIDENT INFO #1

5 Lawson Street, Southport, Queensland, 4215

Living in a high rise apartment means your neighbours are ingrained in your life. You may greet them in the elevator, lobby or pool area.

Because you share walls, floors, hallways, lifts, lobbies, and car park with your neighbours be mindful that your actions affect them. So please be considerate of others and treat them the same way you want to be treated.

There are a number of rules and regulations in place from your Body Corporate to ensure the peaceful living of all residents, it is every resident's responsibility to ensure they are familiar with these rules and abide by them.

## Please keep the noise down

Day to day noises, such as running water, the clatter of feet and cleaning, or conversations, is to be expected. Some noise is clearly part of everyday life.

However playing music of any genre or watching your television at the highest volume, shouting, slamming doors interrupts the peaceful enjoyment of your neighbours and is a breach of the Body Corporate Rules and further action will be taken.

Making loud disturbances at any time, and especially during of the night is highly inconsiderate. So, please think of other residents nearby who may find your noise levels inappropriate.

Excessive noise disturbances should be reported to your friendly 24 hours security or residential management staff.



## Balconies

We all enjoy using our balconies. However please remember that noise made outside travels widely and neighbours don't want the conversations on your balcony inside their apartment.



Every week complaints are made regarding cigarette butts, other rubbish or dirty water arriving on balconies from apartments above.

**It is not acceptable to throw ANYTHING from your balcony.** This is a breach of the Body Corporate rules and may cause injury or damage.

## Site Contact Details

Residential Management Office: 07 5631 2708  
Tower 2 Ground Floor Retail, 5 Lawson Street  
Email: [rentals@spctowers.com.au](mailto:rentals@spctowers.com.au)

Residential Caretakers Office: 07 5631 2700  
Tower 1 Level 3 Residential, 56 Scarborough Street  
Email: [spc.caretaker@mantra.com.au](mailto:spc.caretaker@mantra.com.au)

Web site for more details: [www.southporttowers.com.au](http://www.southporttowers.com.au)



## Refuse and Recycling

Please take care disposing of your general waste and bulky rubbish. General waste should be securely wrapped and then firmly pushed down the rubbish chute on your floor.



PLEASE ENSURE YOUR RUBBISH DOESN'T BLOCK THE CHUTE.

Small recycling items can be left on the floor in front of the chute in the refuse cupboard.



Bulky garbage and recycling items can be placed in the appropriate bins in the waste management area off Garden Street. You need to take large hard rubbish items i.e. furniture/electrical items, etc., to the local tip.

## Are you moving in or out soon?

**You MUST reserve a lift on your move day.** Moving hours are 9am to 4pm.



Please contact Residential Management at 3 days prior to arrange this, by phone or email.

Ground floor lobbies cannot be used for moving household contents. A utility vehicle must be used to ferry contents from an assigned driveway ramp. Height restrictions in the carpark are strictly 2.1m.

## Car Parking

You are NOT PERMITTED to park your car in any other space other than the one/s allocated to your apartment. You have one access card per space. Also your parking space is for your vehicle and cannot be used as a storage space.

Please observe all speed limits and direction signs, taking note of pedestrians and mirrors on blind corners. Note that no trailers of any kind are permitted in the car park.



Only your residential visitors can use the marked car parking spaces in basements 2 of tower 2 and basement 1 of towers 3. If your visitor needs to stay longer than 3 hours please apply for a permit from security or online:

[www.southporttowers.com.au/index.php?spc=park\\_app](http://www.southporttowers.com.au/index.php?spc=park_app)